# ADC Education Cores: Using Social Media for ADC Collaboration and Recruitment

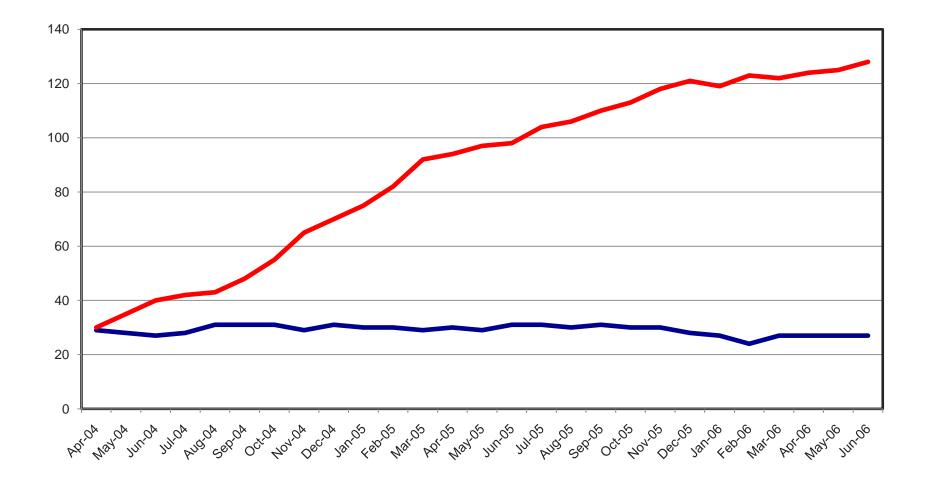
September 2010

Jim Cashel MD, MPP – Forum One Communications



### Name These Websites





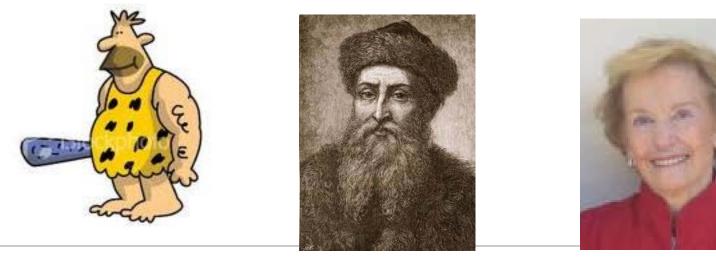




- What's going on here?
- What implications does it have for the ADCs?
- New opportunities?



- 10,000 BC: One to one communications
- 1450: One to many communications
- 2008: Many to many communications





2005

Search Read

# 2010

Search Read Tag Comment Link Share Follow Friend Like Post Collaborate





- At Work: 60% use social media
- At home: 85% use social media

## A Few Social Media Sites







# Approaching Social Media







# • Step 1: Define Goals



## Approach to Social Media in 3 Steps



# • Step 2: Find Partners







# 27% of you use social media every day at home



- Step 3: Experiment / Measure
- "Senior management and staff need to understand the risk profile of social media efforts"
  - -- Fred Smith, CDC

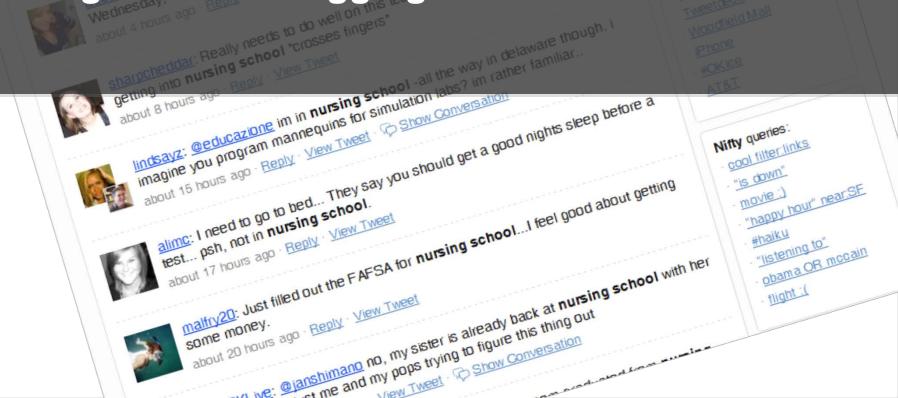
# **Tools and Sites**



## A Few Social Media Sites







# tay since it's the last step to



#### September 2010

### • Listen

- Participate (via Comments)
- Decide
  - Goals
  - Name
  - Approach

Starting a Blog

- Editors
- Schedule
- Metrics of Success





# Microblogging & Twitter



Short (140 character) status updates.

### **Getting Started**

- Find & follow the leaders
- Add your contacts
- Retweet
- Reply
- Ask questions
- Post links / original thoughts

rwjf Following -Device updates OFF Beyond the \$1.6 trillion sticker shock http://rwjf.org /healthreform	RT	Name RWJF New Location Princet Web http://www Bio The Robert V Johnson Foundat private foundatic on health and he 67 1,360 following followe	on, NJ .rwjf.org /ood ion is a on focused alth care.
/product.jsp?id=45888& cid=xtw_rwjf #reform #healthreform		Updates Favorites	45
about 6 hours ago from bit.ly		@rwjf Add to Top Frien	ds
Latest blog post: 'Show some sympathy for Ira Magaziner and Hillary Clinton' http://rwjfblogs.typepad.com /healthreform/2009/07/show-some-sympathy-for-ira- magaziner-and-hillary-clinton.html#more&cid=xtw_rwjf #healthreform #reform	RT	Actions @reply rwjf block rwjf	
12:54 PM Jul 16th from TweetDeck RT @RWJFCommission: Register for 7/24 Webinar on Early Childhood Recommendations with Commissioner Angela Glover Blackwell http://www.commissiononhealth.org /Event.aspx?event=76334 12:49 PM Jul 16th from TweetDeck	RT	Following	E (2000)
Finding money for #health care #reform: rooting out waste, fraud and abuse http://content.nejm.org/cgi/content /full/361/3/229?query=TOC #healthreform 11:18 AM Jul 16th from TweetDeck	RT	View All	9 🏬 HI
RT @publichealthrwj: We asked TFAH's Jeff Levi 5 questions about #prevention and #healthreform debate. Watch: http://www.rwjf.org/publichealth/product.jsp?id=45811 8:17 AM Jul 16th from TweetDeck	RT	SS feed of rwjf	's updates



Inbox 21

Friends

Profile

Advertise

Facebook Pag

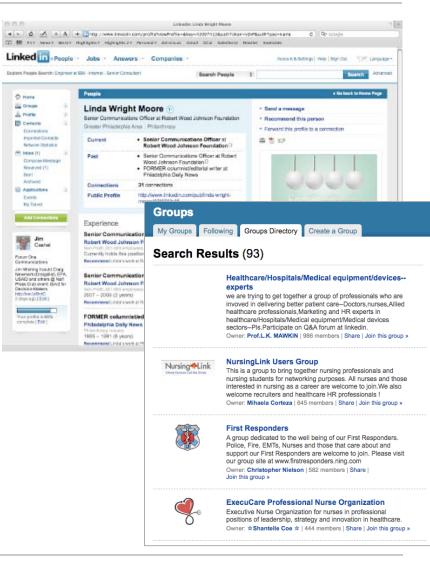
# LinkedIn



De-facto online professional network

## **Getting Started**

- Create your profile
- Add connections
- Creating a group is low cost / low impact way to experiment



### FORUM ONE

# Facebook

Largest Social Network

## **Getting Started**

- Create your FB profile, add friends
- Review groups and fan pages
- Fan page a low cost / low impact way to experiment





# YouTube - Broadcast ....

# **Photo & Video Sharing**

# Broadcast Yourself

## YouTube



# Video sharing category leader

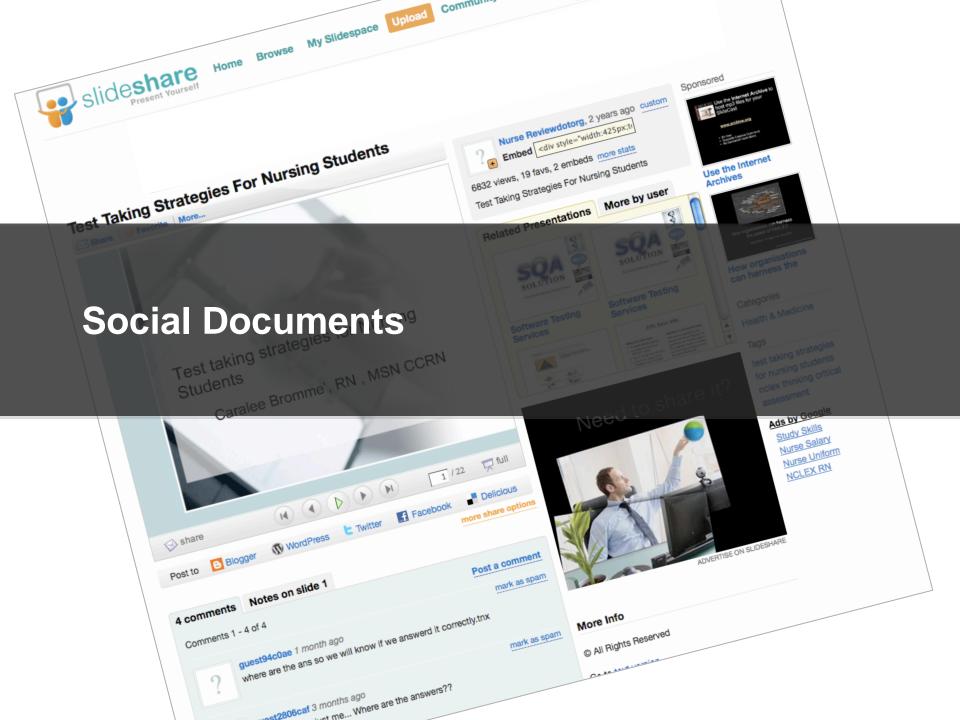


### Flickr



# Photo sharing category leader

Signed Home You - Organize - Contacts - Groups - Explore -	d in as redplasticmonkey 📄 🔟 (1 new) Help Sign 0
nome tou - Organize - Contacts - Groups - Explore -	bearch
NURSE	
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_ 1227 € 123 # 127 € 124	<ul> <li>Uploaded on September 20, 2007 by Jenny morrow</li> </ul>
	<ul> <li>jenny.morros' photostream</li> </ul>
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	and brown and
	This photo also belongs to:
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Smiling Nurse January 14, 2004	Facial expression
	<ul> <li>Females</li> <li>Half-length</li> </ul>
Comments	③ Half-length portrait
khan_siraj says:	<ul> <li>Health care</li> <li>Indoors</li> </ul>
Beautiful () Posted 12 months ago. ( permatink )	Medical practitioners Medicine
	Mid-adult
Add your commont	<ul> <li>Mid-adult woman</li> <li>Nurses</li> </ul>
Add your comment	Occupations and work
	G Optimism
	<ul> <li>People</li> <li>Photography</li> </ul>
	③ Portrait
	<ul> <li>Responsibility</li> <li>Satisfaction</li> </ul>
	(3) Smiling
	(3) Whites
How do I format my comment?	@ Women
PREVIEW OR POST COMMENT	Add a tag



## SlideShare



# Presentation sharing leader



Scribd



# Largest social publisher of documents.





# **Case Studies**





few favo

Describe! on Monday





Suggest to Friends

Add to my Page's Favorites

View Updates



6 of 536 fans



See All





Tim Shaw

Danielle

Brigida

Kimberly Oya Anderson Simpson





Becky Holmes

Flickr Badge

Photos from group greenhour

May





Green Hour We're looking for tree-house stories. Anyone have one, either as a kid or now?

Green Hour is a resource for parents and caregivers who want to



Wall	Info	Photos	Boxes	
Write	somethir	ıg		
				Share
Ranger	Rick Ju	st Fans		



#### Information

Founded: 1967

Fans

6 of 358 fans





Applications



Theresa Hamilton



### Ranger Rick

Inbox 21

all	Info	Photos	Boxes



about how to encourage your kids to get outside!

Blog - NWF Green Hour Source: www.greenhour.org

Green Hour is a resource for parents and caregivers who want to add the exploration of the natural world to their daily lives. Green Hour looks to reverse nature deficit disorder by reconnecting children ...

#### April 29 at 5:12pm · Comment · Like · Share



Online Friends (12)





# twitter



# GreenHour

Following = Device updates OFF

### RT @OurBigEarth Summer Backyard Craft: Sugar Water Butterfly Feeders: http://bit.ly/gvsMW

about 20 hours ago from web

@FreeRangeKids Thanks for the RT! Would love to see a campout in NYC. In a roof garden? Know anyone who might be willing to work with us?

about 20 hours ago from web in reply to FreeRangeKids

Inspired by Obama's United We Serve initiative: http://www.serve.gov/

about 21 hours ago from web

RT @mashable Green Tweets: 75+ Environmentalists to Follow on Twitter http://bit.ly/XGTs6 (via @tweetmeme)

11:48 AM Jun 16th from web

4 Ways to Make Backyard Camping an Adventure by @starfocus http://ow.ly/eodC

11:46 AM Jun 16th from TweetDeck

#### RT @NWF Two weeks until the Great American Backyard Campout. Who's signed up? http://ow.ly/dV43

4:25 PM Jun 15th from HootSuite

Name Green Hour Web http://www.greenh... Bio I'm Anne Keisman, tweeting tips about how to get outside and play more often! GH is part of the National Wildlife Federation's Be Out There campaign.

3,757 3,506 following followers

794

Favorites

Updates

Actions

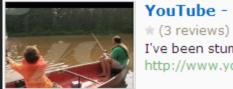
message GreenHour block GreenHour

#### Following



RSS feed of GreenHour's updates

	oleUpo								gre	enhour	Stu	mble!	Search
Discove	r your w	eb						<u>Sign ir</u>	<u>n</u> for recomn	nendatior	ns. New mei	mber? <mark>S</mark>	Start here
Your Home	News	Photos	Videos	Arts	Business	Computers	Health	Fun	Lifestyle	Music	Science	Sport	5
			Search:	green	hour				-Search >				
Results for g	greenhou	ır											
Apply filter:	kids, pare	enting, env	vironment,	outside	e, nature, gr	een-hour		Sort: R	ating Rev	iews			
Leonardo DiCaprio : Eco-Site								Stumble g	reenhou	ır sites			
<ul> <li>A state of the sta</li></ul>		Leo's really	working t ntal exper re	ts to al	ert the mass	e' in the world, es to environm					Turn off s	afe sea	arch



#### YouTube - Unplug Your Kids with a &Green Hour& - TV PSA :30

I've been stumbling for 4 whole days. I need a green hour. more... http://www.youtube.com/watch?v=LFnoDFDKnYM



#### Twitter / NWF

# (3 reviews) Twitter page for National Wildlife Federation (NWF)! more... http://twitter.com/NWF



#### Eco Trips for Families : Eco Child's Play

🕆 (2 reviews)

A new study by Oliver Pergams of the University of Illinois-Chicago and Patricia Zaradic of the Environmental Leadership Program found that "the time children spend in nature more...

http://ecochildsplay.com/2008/02/20/eco-trips-for-families/

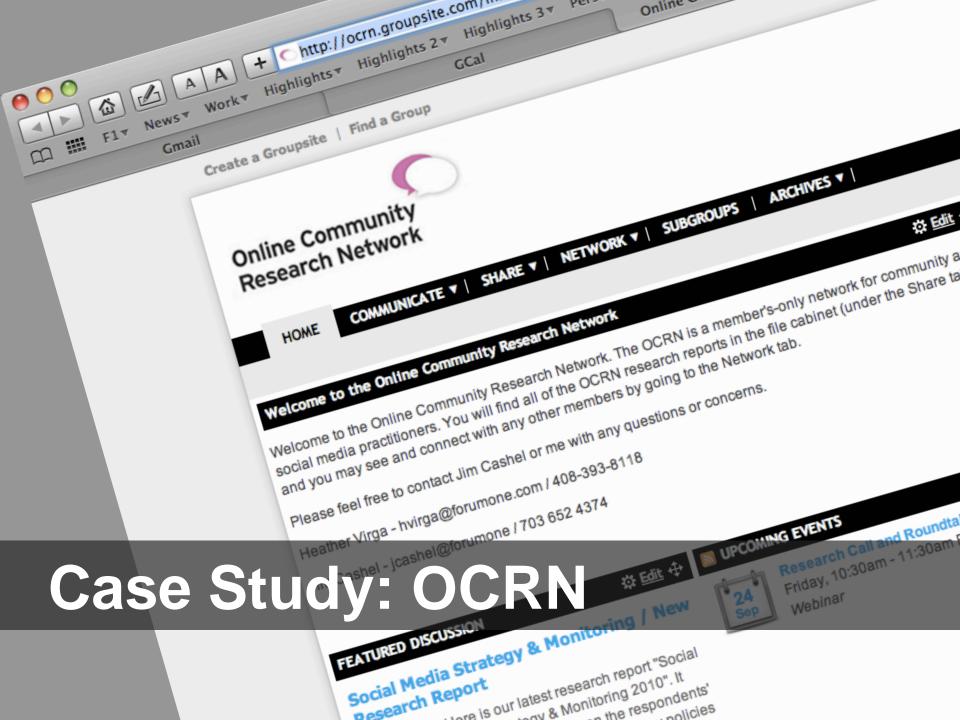


#### NWF Green Hour

\* (2 reviews)



- Doubled traffic: 8,000 to 16,000 page views
- List size doubled: 2,500 to 5,000
- 35% open rate
- New relationships with influential "mommy bloggers."





- GroupSite
- Monthly calls (Adobe Connect)
- Bi-monthly Research Surveys
- Annual Gatherings

# **Opportunities**





- Outreach to patient families about education, resources, events going on at the ADC
- The opportunity to reach a broader network of potential subjects and/or those who are concerned and in support of AD.
- Central virtual storage facilities for shared resources (non-PHI/confidential) regarding grant- and ADC operation related materials





96% of you want to learn more about social media!

41

### 4. http://blogsearch.google.com/

#### http://alltop.com/ 5.

#### Start listening & connecting 4. (25 minutes)

**Read some blogs** 

(blogsearch.google.com)

1.

2.

3.

- http://search.twitter.com/ 1.
- 2. http://twitter.com/invitations/find\_on\_twitter

Create a Twitter account (15 minutes)

Set up a LinkedIn or Facebook Profile

- 3. http://www.google.com/alerts



September 2010





- Blogs:
  - -ReadWriteWeb
  - -Mashable
  - -Online Community Report
- Authors:
  - Clay ShirkyJohn Hagel

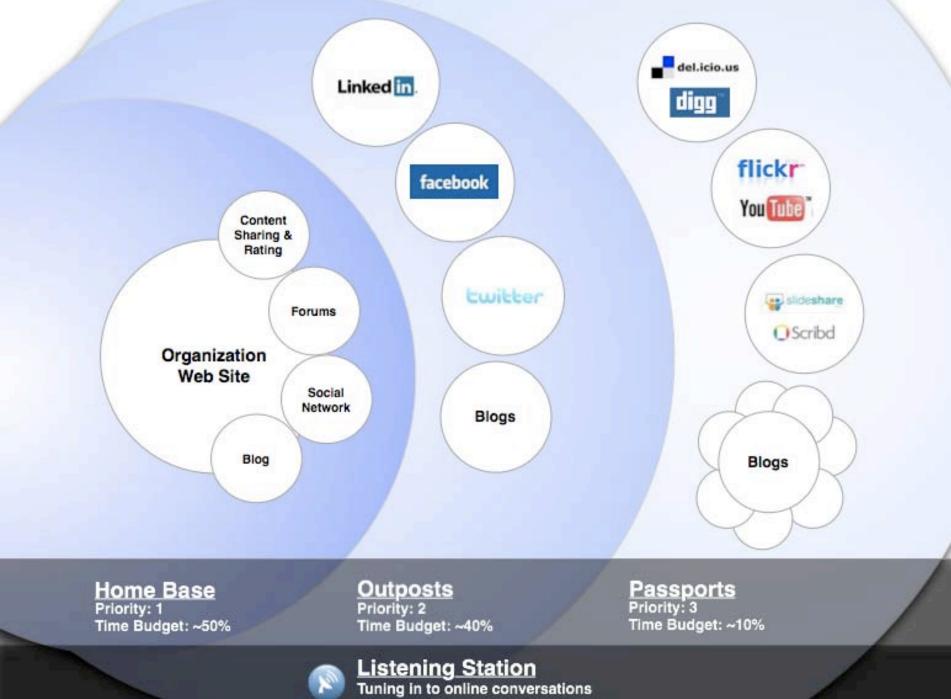
# **Thanks!**

Jim Cashel Email: cashel@forumone.com

Twitter: @cashel



# www.ForumOne.com



Always on

### Popular Social Sites that Lead the Pack



Social Tool	Primary Focus	Leading Sites
Social Networks	Connect	Linked in facebook.
Social Bookmarking	Discover & Share	del.icio.us
Rich Media		You Tube blip.tv flickr
Micro Blogging	Great at Both	twitter

## How to Listen



### Free

Google alerts, Google reader, Yahoo RSS search results, HootSuite, TweetDeck, TattlerApp, Social Mention

### Fee

Scoutlabs, Radian6, Nielsen

