

Using Social Media for PR and Patient Recruitment

Presented by

Jeffree Itrich, MSW, MJ

Sr. Communications and Recruitment Specialist

ADCS, University of California, San Diego



The Changing Face of Media

- The media world is changing constantly.
- Social media and the internet has changed how we communicate.
- Used to be people got their credible news from newspapers, TV news, radio news and magazines.
- All that has changed. Traditional media outlets closing down and reinventing.



What Exactly is Social Media?

- Social media are networking websites that allow people to interact with a website and its audience.
- Used to be people accessed these sites on their desktop computers. Now people are also accessing using mobile phone apps, tablets & laptops.



Examples of Social Media

- Facebook, Twitter, Bebo, LinkedIn, TumbIr (microblogging), MySpace, YouTube, Google+, blogs, video/photo sharing, online forums, podcasts, online encyclopedias (Wikipedia), IM.
- Began as a way for people to connect with friends and recommend others for linkage.
- Has grown to include business, academic and commercial communities.



Other Ways to Engage Online:

- http://www.indiegogo.com a crowdfunding site that finds donations to support projects.
- http://www.greedyorneedy.com fulfills everyday wishes. Formerly the Robin Hood Fund.
- http://www.lnspire.com Online community where patients can learn/share info.
- http://www.Clinicalresearch.com a study search engine & info resource (Quintiles)
- http://www.PatientsLikeMe.com a study search engine & info source
- http://centerwatch.com study search engine

The Stats

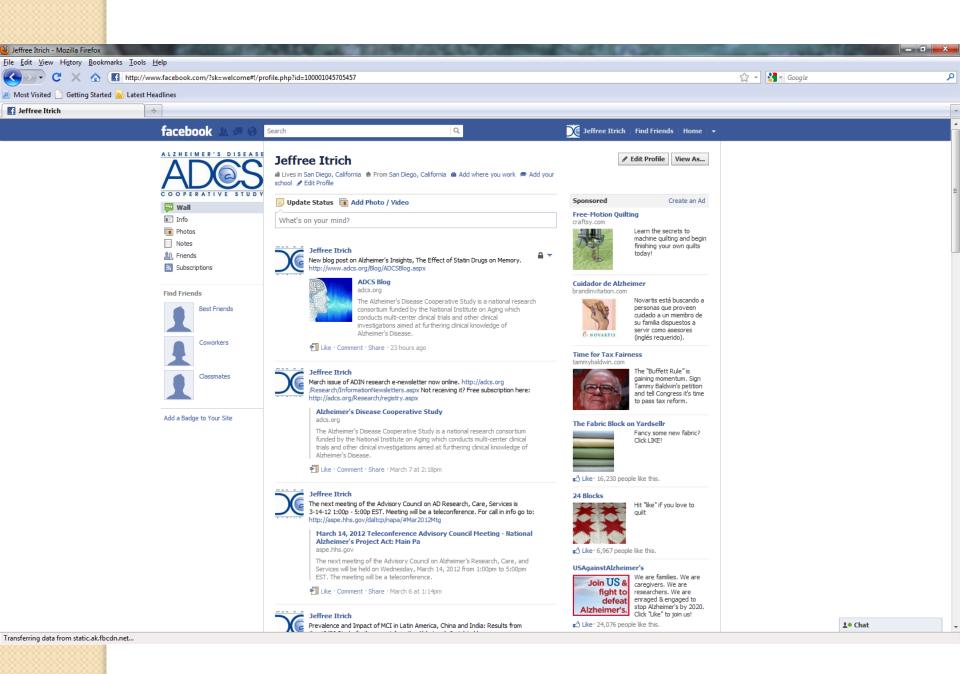
- Nielsen research: Americans spend 23% of their online time on social networks (SN) & blogs.
- Nielsen reports twice as many Americans 50+ visit social sites compared to the under 18 users.
- Pew Research Center: 66% of adults use SN, up from 29% in 2008. 57% of American adults web surf for health information.
- Dazeinfo reports that 1.43 billion internet users will log onto SN sites in 2012.

More Stats ... Think caregivers

- 57% of Facebook and 59% of Twitter users are women.
- 28% of Facebook users are 35 and older. 28 million are people 45+.
- 28% of Twitter's users are 30+.
- Adults 55+ are the fastest growing age segment of SN.

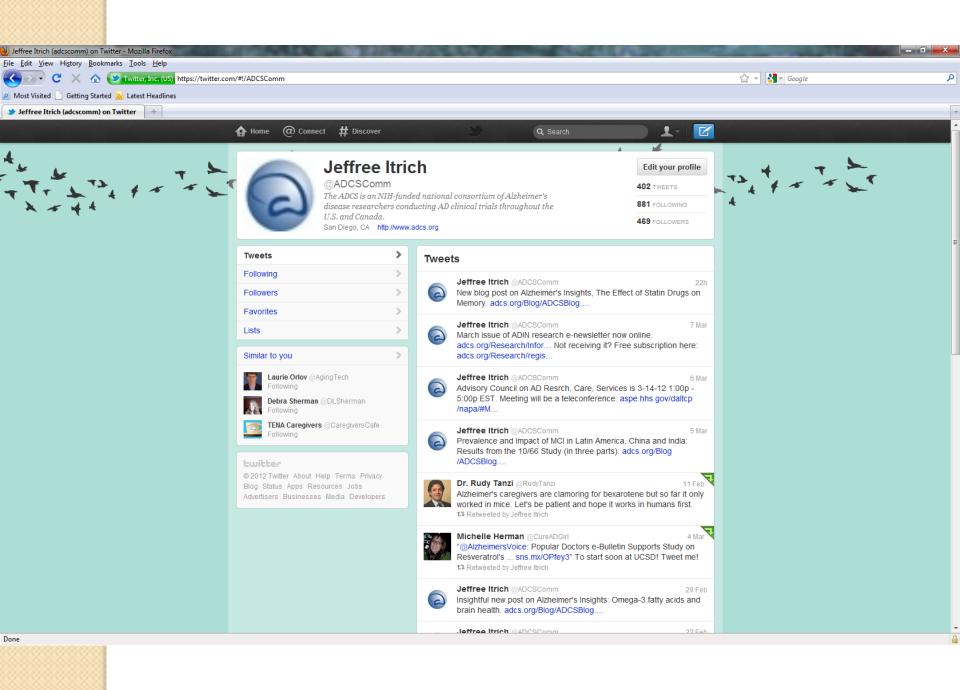
What's the Facebook Story?

- As of Feb 2012 Facebook (FB) had more than 845 million active users. It is the most popular SN in the world.
- Release of statistics by <u>DoubleClick</u> showed that FB reached one trillion page views in June 2011, making it the most visited website in the world.
- On average people spend eight hours a month on FB.



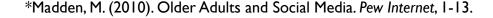
Tweet....Tweet....

- Twitter is rapidly gaining in popularity.
- Generates over 1.6 billion search queries per day.
- Ranked as one of the 10 most-visited websites worldwide by <u>Alexa's</u> web traffic analysis.
- On September 7, 2011, Twitter announced that it has 100 million active users logging in at least once a month and 50 million active users every day.



Your Audience is Online

- Focusing on the elder population: common misconception that this specific population is not using social media.
- In fact, social networking is growing among older users:
 - Pew: The 74+ demo is fastest growing segment among SN users. Social network site usage for this oldest cohort has quadrupled since 2008, from 4% to 16%
 - Pew: Users 65+ grew 100% between April 2009 and May 2010, jumping from 13 percent to 26 percent.
 - <u>Pew</u>: 47% of internet users ages 50-64 and 26% of internet users ages 65 and older are using social media*





The ADNI GO Experiment

- The Alzheimer's Disease Neuroimaging Initiative Grand Opportunity (ADNI GO) study was the first ADCS study to have a Facebook page.
- Also the first to utilize the social mediasphere to reach various bloggers and their audiences, which generated website banner ads and blogs on ADNI GO.
- The FB page now features general AD news & news about all ADCS studies.





Example of ADNI GO Banner Ad







Example of Blogger's Post

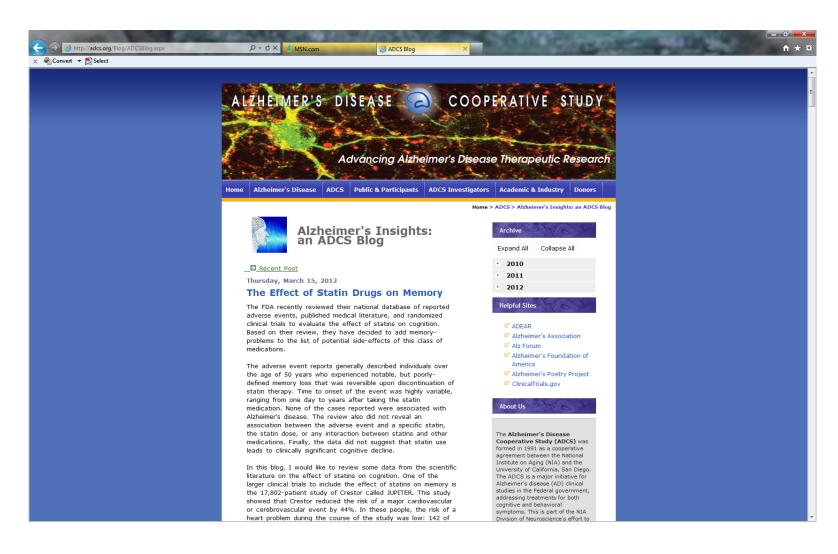




How Does the ADCS Use Social Media Today?

- The ADCS Blog on ADCS.org:
 Alzheimer's Insights. Dr. Mike Rafii of UCSD and Dr. Neelum Aggarwal of Rush University alternate weeks sending in posts. Since mid-2010 the blog has received 25k views.
- When we post their articles we link the page to our FB & Twitter pages.

Example of ADCS Blog Page



The ADCS & Social Media Cont'd.....

- Alzheimer's Disease Information Newsletter (ADIN). This e-newsletter goes out to over 3,000 subscribers the beginning of each month.
- When it is emailed we simultaneously post the link on adcs.org and onto FB & Twitter.
- Each week as we find AD articles of interest we post to both.

Example of ADIN

http://adcs.org/research/eNewsLetter/ADIN_E-Newsletter_March_2012.pdf - Windows Internet Explore Convert ▼ Select Alzheimer's Disease Information Network **ADIN Monthly E-News** Alzheimer's Disease Cooperative Study • March 2012 • No. 40 Bexarotene in Context: A Look at the Exciting Results **Recent Posts from the ADCS** blog... By Michael Rafii, MD, PhD ■ Omega-3 Fatty Acids and Brain Director, Memory Disorders Clinic Health Associate Medical Core Director Alzheimer's Disease Cooperative Study ■ Electrical Brain Stimulation and UC San Dieao Memory Enhancement In February 2012, the journal Science Impact of the New Criteria on published findings of a research team, MCI Diagnoses led by Gary Landreth out of Case Western http://www.adcs.org/Blog/ Reserve University, regarding the FDA ADCSBlog.aspx approved cancer drug bexarotene and its ability to rapidly remove beta-amyloid from the brains of animal models of CTAD 2012 in Monte Carlo Alzheimer's Disease (AD), and even reverses some symptoms of dementia. The October 29 - 31, 2012 results were heralded throughout the mainstream and web-based media. Clinical Trials in Alzheimer's Disease The researchers looked at the drug Bexarotene (Targretin), approved in 1999 for cutaneous T cell lymphomas. Landreth and colleagues fed bexarotene to (CTAD) demented mice, and with just a single dose it lowered the most toxic form of Call for Abstracts is Open! beta-amyloid in the brain by 25 percent within six hours, an effect that lasted for http://www.ctad.fr/03-abstract/ up to three days; after two weeks, there was a 75 percent decline in the amount of abstract.asp amyloid plagues. The drug did its job with unprecedented speed. Mice that were cognitively impaired resumed normal behaviors after 72 hours of treatment: They Again this year you can submit began to crinkle toilet paper placed nearby to make nests, a skill lost as amyloid online your abstract for symposia, increased in their brains. oral communication or poster session. The drug also restored some of the animals' other normal behaviors. After **CTAD Important Deadlines:** treatment, the mice could identify a smell and perform better on water maze tests requiring them to remember how to find a submerged platform. They were also May 15, 2012: Deadline for better able to remember a cage in which they had been shocked, all behaviors that submitting a symposium are lost with the progression of the illness. June 15, 2012: Deadline Bexarotene activates retinoid receptors on brain cells that increases the production for submitting an oral of apolipoprotein E, which readers of this blog will recall, is known to remove communication or poster excess beta-amyloid from the brain. It also appears to enhance another cleanup presentation process, called phagocytosis. Bexarotene functions differently than the amyloidclearance approach using monoclonal antibodies, which are further down the drug Registration and Program development pipeline. Those antibodies bind directly to amyloid and then remove

it. Bexarotene activates the ApoE clearance mechanism of beta-amyloid.

Information:

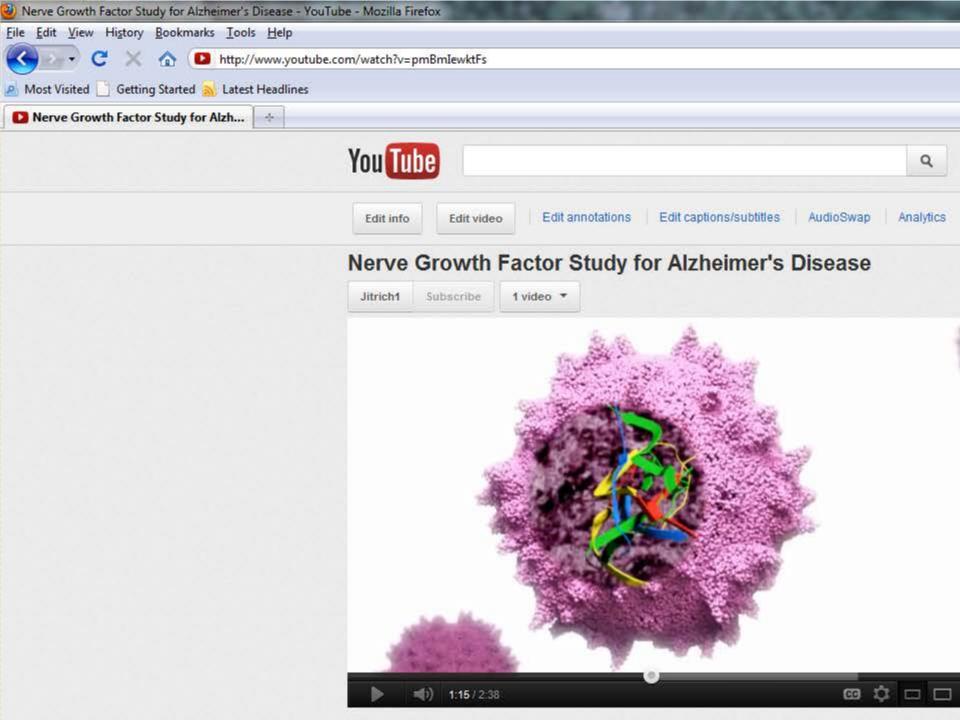
http://www.ctad.fr/

More Ways to Social Network.....

Videos:

 NGF study video on adcs.org and YouTube

ADNI2 video on ADCS.org



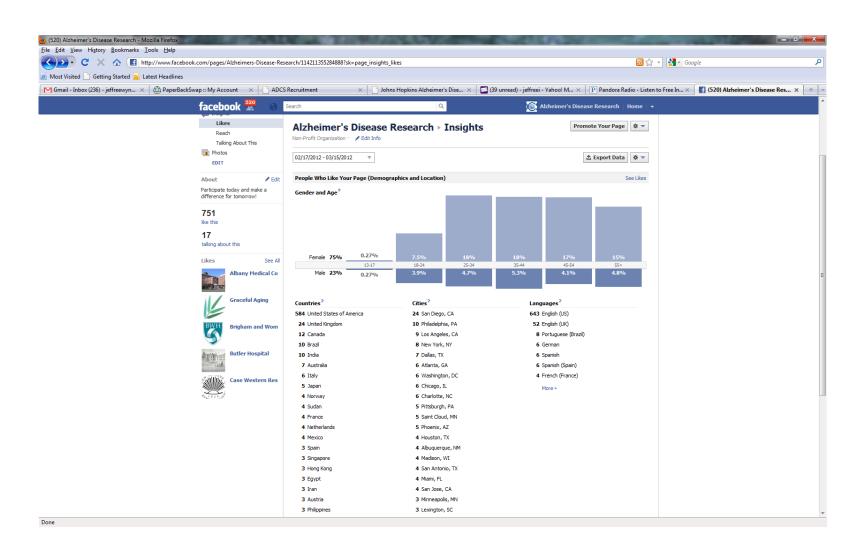
The Scope of ADCS Social Media Outreach to Date

- Over 750 Facebook likes
- 402 Tweets to 470+ followers
- What does this mean?
- The social media conundrum:

 Lots of followers (quantity i.e. Justin
 Bieber) just for the sake of high numbers
 vs fewer (quality) who have an interest in
 AD.



Facebook Stats for 751 Likes



Why Should a Research Organization Use Social Media?

The Good News:

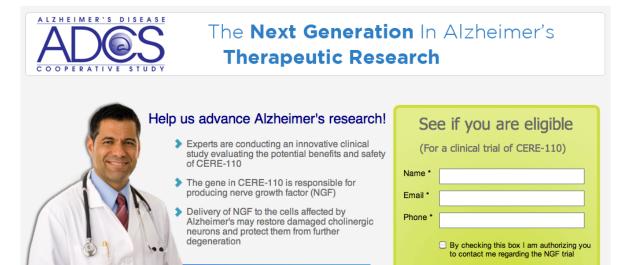
- Huge free media exposure opportunity for studies.
 Small time investment can result in a large return.
- Can "geotarget" online ads to reach specific populations in specific geographic areas.

The Bad News:

- "Going Viral" -- every social media professional's dream -- can be a huge boost but can turn into a nightmare if the information is wrong.
- No way to stop "the message". Stays on the Net until the end of time.



Example of a Geotargeted Ad



Start Here

Submit

Who Can Enroll in the Study?

- Age 50 to 80 years
- · Are on standard stable AD treatments for three months prior to screening
- · Have a study partner who has contact with you an average of 10 hours/week or more
- · Must be in good general health

Are there any costs to participate?

There are no costs to participate in this study. All study-related expenses will be provided at no cost.

What is the goal of the study?

The purpose of this phase 2 clinical trial is to find out if a new type of gene therapy treatment, CERE-110, is safe, well-tolerated and of benefit when administered to people with Alzheimer's disease.

What We Know So Far ... ADNI2 How Are We Finding New Subjects?

- Internal db & physician referrals : 56% However, we also know:
 - 13% Word of Mouth
 - 10% Advertisements
 - 10% Media (news reports/stories)
 - II% Internet

Caveat: This is a special population of participants; determining source of clinical trial info due to cognitive issues is an ongoing challenge.



Increase in Web Activity on ADCS.org

- Visits to ADCS.org website as of 2/2012:
- Homepage: 219,860
- IgIV Study: 13,500
- ADNI GO & ADNI 2 combined: 23,948
- NGF Study: 14,465
- Alzheimer's Insights (ADCS) blog: 24,482

Vehicles that drove the public to these pages: ADEAR, clinicaltrials.gov, ADCS website, ADIN e-newsletter, FB & Twitter, ads in LHJ, Newsweek.



How to Create Conversations with the Public Using Social Media

- Visit various social networks, find one or more that fits your organization.
- Connect with followers to provide info on current AD research. Start following others with an AD interest; they in turn will follow you back.
- Converse with blogosphere to answer AD & study questions. If you don't already have one, set up a blog for your site.
- Update your pages once or more per week. As you build your following if you don't keep up the conversations people will leave and not come back.



Final Thoughts

- Clearly your audience is online, are you?
- The media landscape is ever changing use it to benefit the public, your organization and studies.
- Utilize the opportunity for free media.
- Reach and create conversations with your audience to provide awareness and more knowledge of the cause.
- The simultaneous use of old and new media saturates the public domain and creates more exposure.



Questions?

Feel free to contact me jitrich@ucsd.edu

Or the ADCS Communications Team

brainlink@ucsd.edu

